

# UNDER THE SUN – EVENT TERMS & CONDITIONS

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UNDER THE SUN PTY LTD  
ABN 47 675 267 482  
[www.underthesunsv.com](http://www.underthesunsv.com)

## 1. DEFINITIONS

In these Terms & Conditions: 'Event' means any function, long lunch, gathering, activation, or experience hosted by UNDER THE SUN PTY LTD. 'Ticket Holder', 'you', 'your' means any person purchasing or attending an Event. 'We', 'us', 'our' means UNDER THE SUN PTY LTD. 'Venue' means the physical location where the Event is held. 'Force Majeure Event' includes weather events, natural disasters, illness, government restrictions, venue issues, or any circumstance beyond our reasonable control.

## 2. ACCEPTANCE OF TERMS

By purchasing a ticket, registering, or attending an Event, you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions. These Terms apply to all Ticket Holders, guests, sponsors, suppliers, and participants. If you do not agree to these Terms, you must not purchase a ticket or attend the Event.

## 3. TICKET PURCHASE, TRANSFER & ENTRY

A valid ticket is required for entry. Tickets are issued electronically and must be presented at check-in. Tickets may be transferred to another person by notifying us at least 48 hours prior to the Event. We reserve the right to refuse entry or remove any person who is intoxicated, disruptive, unsafe, or fails to comply with staff or Venue instructions. Events serving alcohol are strictly 18+. Valid ID is required. You must comply with all Venue conditions of entry.

## 4. EVENT CHANGES, POSTPONEMENT & CANCELLATION

We may modify Event details where reasonably required. If we cancel the Event, you will receive a full refund. If postponed, your ticket transfers to the new date; if you cannot attend, you may request a refund. Refunds for change of mind are not available under Australian Consumer Law. You may transfer your ticket to another person. We are not liable for cancellations caused by a Force Majeure Event. Refunds or credits may be offered at our discretion.

## 5. BEHAVIOUR, SAFETY & RESPONSIBLE SERVICE OF ALCOHOL

You must follow all safety instructions from staff and Venue personnel. We practice Responsible Service of Alcohol (RSA). We may refuse service or remove any person who is

intoxicated or acting unsafely. Illegal substances are strictly prohibited. You must not bring your own alcohol unless explicitly permitted.

## **6. DIETARY REQUIREMENTS & ALLERGIES**

We take reasonable steps to accommodate dietary needs; however cross-contamination risks may exist. You attend and consume food/drink at your own risk. Notify us of allergies at least 7 days before the Event. We are not liable for allergic reactions unless caused by proven negligence.

## **7. PHOTOGRAPHY, VIDEOGRAPHY & MEDIA CONSENT**

By attending the Event, you acknowledge and agree that photos and videos may be taken by us, media partners, or sponsors. You may appear in group, crowd, or candid shots. We may use images for marketing, social media, website content, and promotional materials. You may request removal of identifiable images where reasonable. If you do not wish to be photographed, notify staff upon arrival.

## **8. LIABILITY WAIVER & ASSUMPTION OF RISK**

You participate at your own risk. Events may involve alcohol, outdoor environments, uneven surfaces, weather exposure, and other inherent risks. UNDER THE SUN PTY LTD is not liable for injury, illness, loss, or damage arising from your attendance, lost or stolen property, or actions of third parties. You release and indemnify us from all claims except where caused by proven negligence. Nothing in these Terms excludes rights under the Australian Consumer Law.

## **9. ACCESSIBILITY**

We aim to provide accessible Events. If you require mobility access or special arrangements, contact us prior to the Event so we can accommodate where possible.

## **10. CHARITY & FUNDRAISING DISCLOSURE**

UNDER THE SUN PTY LTD supports various charities. The nominated charity for each Event will be disclosed on the Event page. Funds raised will be handled transparently and provided to the charity partner. We comply with Queensland fundraising regulations.

## **11. SPONSORSHIP & PARTNER PROMOTIONS**

Sponsors may provide products, displays, or promotional material at Events. Sponsor branding may appear in photos, videos, and Event materials. Engagement with sponsor promotions is optional. We do not endorse sponsor products unless explicitly stated.

## **12. PRIVACY & DATA HANDLING**

We collect personal information for ticketing, communication, safety, and Event operations. Data is handled in accordance with the Privacy Act 1988 (Cth). Payment details are processed securely. We do not sell personal information. Refer to our Privacy Policy for full details.

### **13. WEBSITE & TICKETING PLATFORM USE**

You agree not to engage in fraudulent activity, bypass security features, misuse content, or interfere with website functionality. All website content is owned by UNDER THE SUN PTY LTD.

### **14. GOVERNING LAW**

These Terms & Conditions are governed by the laws of Queensland, Australia. Any disputes will be handled in Queensland courts.

### **15. CONTACT**

UNDER THE SUN PTY LTD, ABN 47 675 267 482, 191 Bayswater Road, Currajong QLD 4812, 0413 503 024, [blade.stark@gmail.com](mailto:blade.stark@gmail.com), [www.underthesunsv.com](http://www.underthesunsv.com)